

Dedicated Internet Access (DIA)

What is it?

A Layer-3 dedicated circuit with symmetrical speeds up to 10GBx10GB. DIA has no monthly data limits and is backed by the following SLAs:

- Network uptime 99.9%
- Packet delivery 98%
- Latency 60ms

Use cases

DIA is ideal when:

- SLA-backed service is required
- Business performance relies heavily on Internet
- Secondary circuit needs to have symmetrical speeds for SD-WAN failover

Benefits

- Consistent speeds and high reliability
- Guaranteed bandwidth
- Dedicated service team for faster response times

